

PARBOLD PRACTICE SURVEY
2014-2015.

1. ARE YOU AWARE OF PARBOLD DOCTORS WORK PATTERNS IE: WHICH DOCTORS ARE FULL TIME AND WHO COVERS WHO?

YES

NO

2. DID YOU KNOW THAT YOU CAN NOW BOOK APPOINTMENTS 6 WEEKS IN ADVANCE?

YES

NO

3. DO YOU FEEL THERE ARE TOO MANY POSTERS IN THE WAITING ROOM?

YES

NO

**4. DO YOU KNOW WE HAVE A NEW
SURGERY TELEPHONE NUMBER?
01257 514000**

YES

NO

**5. ARE YOU AWARE THAT THE HCA'S
(Health care assistants) AT THE
PRACTICE ARE NOT QUALIFIED
NURSES?**

YES

NO

6. DO YOU FIND THE RECEPTION STAFF:

HELPFUL

FRIENDLY

KNOWLEDGEABLE

UNFRIENDLY

UNHELPFUL

RUDE

WOULD YOU LIKE TO ADD A COMMENT:

**PLEASE
TICK ALL
BOXES
ABOVE**

THAT YOU FEEL ARE RELEVANT TO YOU.

**PLEASE NOTE THAT ANY LETTERS YOU MAY
RECEIVE FROM PHARMACISTS OR CHEMISTS
OUT SIDE OF THE AREA ARE NOT
ASSOCIATED WITH PARBOLD PRACTICE.**

**THANK YOU FOR TAKING THE TIME TO FILL
IN THIS QUESTIONNAIRE AND HELPING
PARBOLD SURGERY MAINTAIN THEIR
QUALITY OF SERVICE.**