

Parbold Surgery

Parbold Survey 2014-2015



[Excel Report \(click here for full dataset\)](#)

Number of Responses: **160**

Parbold Surgery Patient Survey 2014-2015

Are you aware of Parbold Doctors work patterns: which doctors are full time and who covers who?

Yes **20%**

No **79%**

Did you know that you can now book your appointments 6 weeks in advance?

Yes **41%**

No **58%**

Do you feel that there are too many posters in the waiting room

Yes **35%**

No **60%**

Don't know **3%**

Do you know that we have a new surgery telephone number? 01257 514000

Yes **94%**

No **4%**

Are you aware that the HCA's (Health Care Assistants) at the practice are not qualified nurses?

Yes **53%**

No **45%**

Do you find the reception staff:

Helpful **90%**

Friendly **80%**

Knowledgeable **50%**

Unfriendly **0%**

Unhelpful **0%**

Rude **0%**

Submit